



QUARTIERE CRISTALLO

NEW METHODS FOR SELECTIVE WASTE COLLECTION



Cittadella, March 11th 2019

Dear resident,

starting May 13th 2019 the door-to-door collection of Glass, Plastic and metal and Paper is going to be extended to the most part of the municipality of Romano d'Ezzelino. However, **for people living in Quartiere Cristallo and in the surrounding streets**, it's going to be projected a dedicated service, in order to face the needs of a high-populated area. In the meantime, there will be just a few changes in the waste collection, as explained below. The streets involved are listed on page 3.

WHAT CHANGES

SECCO RESIDUO/ NON-RECYCLABLE

To the Non-recyclable bin already in your possession will be applied a microchip, in order to associate the bin to the user and to count the emptyings. You will have to go to the Microchip application point (see page 3) with your Non-recyclable bin if in good conditions; otherwise, you'll have to get a new one. Starting May 13th 2019, the Non-recyclable door-to-door collection in the whole municipality will take place **every two weeks** for all users, domestic and non-domestic. The collection days are listed on the new calendar, available at the Microchip application point.



Particolare del microchip

The bags delivered without bin or put next to it will not be collected. We advise you to expose the bin only when it's full: making a good recycling, the bin will fill up slowly and may be exposed just once in a while.

In case of non self-sufficient elders, disabled people or under three year-old children in your family, you can ask for a weekly collection service included in the rate, with no charges for the extra emptyings.

To ask for the service, download from our website www.etraspa.it (Ambiente >Modulistica) the "Modulo di potenziamento", available also at our offices and at the Microchip application point.

CARTA E CARTONE, VETRO E PLASTICA E METALLI (RIFIUTI RICICLABILI) PAPER, GLASS AND PLASTIC AND METAL (RECYCLABLES)

- **If you have already joined the door-to-door collection**, you can keep exposing Paper and Glass by using the bins already in your possession; whereas Plastic and metal have to be delivered without bin. Starting May 13th 2019, the Paper and the Plastic and metal door-to door collection in the whole municipality will take place **every two weeks** for all users, domestic and non-domestic. Glass collection will take place once a month. The collection days are listed on the new calendar, available at the Microchip application point (see page 3), where you can also ask for the **bin-deposit** return paid when the door-to-door collection was activated. To be refunded, it is necessary to show the "Contratto di comodato d'uso" stipulated with Etra or copy of the receipt of the caution paid. Remember to bring with you your bank or postal account number (codice IBAN) to activate your refund procedure.
- **If you currently deliver the recyclables at the Collection Centre**, you have to keep in doing it.

UMIDO/COMPOST

Compost continues to be collected door-to-door twice a week. The collection days are listed on the new calendar, available at the Microchip application point, where you can also get the new 25-liter bin. The 40-liter bin is no longer in use and can be returned to the Collection Centre. Users that make the household compost can't get the compost bin.

CONDOMINI/APARTMENT BUILDINGS

In regard to Non-recyclable, every apartment building can choose whether to use common or private bins. The choice must be shared by all the users living in the building and the administrator must communicate the choice to Etra by e-mail to nuoviserviziromano@etraspa.it or via fax **049 8098701**, listing the building information (name, address and fiscal code) and the administrator personal information (name, address, phone number, fiscal code).

If the users of an apartment building decide to keep personal bins, each user has to go to the Microchip application point (see page 3) with his own bin to apply the device.

We remind you that, according to the Regulation, the bins have to be kept in private property and put outside only the night before the collection day. In case of need, the administrator can request additional bins at no charge. The administrator can also ask for additional emptyings, which will be subject to extra charges.

About Recyclables, the current collection modality remains the same.

AZIENDE/BUSINESSES


If in possession of the two-wheeled Non-recyclable bin, businesses will have to go to the Microchip application point as well (see table below), if the bin is in good condition; otherwise, they'll have to get a new one.


In addition, a new 25-liter compost bin, equipped with an Anti-stray system, will be delivered.

Recyclables have to be delivered door-by-door: businesses have to go to the Microchip application point to pick up the new bins and calendar.

Businesses that do not produce Organic, Paper and Glass and businesses that are already in possession of Etra recycling containers, including the Non-recyclable container, do not have to pick up any bin.

MICROCHIP APPLICATION POINT

Day	Time	Where
 Wednesday, May 8th	2 p.m. - 5 p.m.	Sports facilities , via Isonzo (FELLETTTE)
Friday, May 10th	9 a.m. - 1 p.m.	

On the date marked by the  symbol, you'll also find an **Info point**: Etra operators will be available to give you information, explanations or details about the service.

From May 11th 2019, the microchip application to the Non-recyclable bin and the Organic 25-liter bin delivery will be available at the Etra warehouse in Bassano, Via Magellano (intersection with Via Pigafetta) only in the following days: May 13th, 15th, 20th 2019 from 9 a.m. to 12 a.m. and from 2 p.m. to 5 p.m.

From May 21st 2019, those who haven't applied the microchip and have not picked up the Organic bin yet, can ask for a home delivery and pay an additional € 27,27 (10% IVA not included), which will be charged in the next waste bill.

For the bin-deposit return paid when the door-to-door collection was activated, the requests can be made by e-mail to info@etraspa.it from May 21st to December 31st 2019.

QUARTIERE CRISTALLO AND SURROUNDING STREETS

Piazza G. Bortignon Vescovo

Vicolo Piave

Via Arsiero

Via Asiago

Via Astico

Via Bari

Via Bassanese (solo i civici 60, 62, 64, 66, 68, 70, 72, 74, 78, 80, 82, 84, 86, 88, 90)

Via Brenta

Via Canova

Via Fagare'

Via Ferrari

Via Isonzo

Via Montello

Via Pasinato

Via Piave

Via Redipuglia (esclusi i civici 41, 43, 45,

47) Via San Domenico Savio

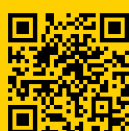
LOCAL ADMINISTRATION AND ETRA THANK YOU FOR YOUR CARE
IN REDUCING AND SEPARATING WASTE

Servizio Clienti

NUMERO VERDE **800 247842**

dal lunedì al venerdì dalle 8.00 alle 20.00

info@etraspa.it - www.etraspa.it



SERVIZI ONLINE

È COMODO, È VELOCE, È SICURO

www.etraspa.it